



BOLAND FUNERAL
ADMINISTRATORS

PRIVACY POLICY

for the Financial Services Provider registered as

Boland Funeral Administrators CC

FSP No 51143

trading as

BGSA

At BGSA, we respect your privacy and are committed to protecting the personal information you provide to us. This Privacy Policy outlines how we collect, use, and safeguard your information in compliance with applicable privacy laws in South Africa, including the Protection of Personal Information Act (POPIA).

1. Information We Collect

We collect personal information necessary for the administration of funeral insurance policies, including but not limited to:

- Personal details (e.g., name, surname, ID number, date of birth, contact information, address)
- Insurance policy details
- Payment and financial information (bank details), where applicable
- Employment status, where applicable
- Source of fund, where applicable

2. Use of Your Information

We use your information to:

- Process and manage your funeral insurance policy
- Provide customer service and respond to your queries
- Comply with legal, regulatory, and contractual obligations
- Communicate important updates and notifications related to your policy

3. Sharing Your Information

We do not sell or rent your personal information to third parties. However, we may share your information with trusted service providers and partners who assist us in providing our services, such as insurers, payment processors, and regulatory authorities, in accordance with South African law.

4. Data Security

We take appropriate technical and organizational measures by using password-protected systems, firewalls and encryption to protect your personal data against unauthorized access, loss, or disclosure.

5. Your Rights

You have the right to:

- Request access to the personal information we hold about you
- Correct any inaccuracies in your personal information
- Request that we delete your personal information, subject to legal or contractual obligations

6. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be communicated to you and posted on our website.

For further inquiries or concerns, please contact us at;

Email: admin@bgsagroup.co.za

Tel: 021 873 5392

Address: 5 Marchand Square, Rose Street, Wellington, Western Cape, 7655

BGSA is committed to ensuring the confidentiality and security of your personal information.